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Quality Policy of HELM Kimya Ltd. Şti.

HELM Kimya's management declares quality policy as a core element of our corporate governance.

In our fields of activities, quality is fundamental. This includes our products, our procedures as well as our relationship with our business partner and our relationship between all employees of HELM Kimya and the colleagues in the HELM Group.

All employees of HELM Kimya are 100% committed to target best quality of all our core processes serving the following principles

- we know what we are buying and marketing
- we know what our business partner are requiring and offer our business partner what they are expecting us to deliver to achieve their satisfaction
- we are acting in line with local and international regulations aiming to assure highest quality, efficiency and reliability
- we have full control over the supply-chain
- in case of deviation between the expectation of our business partner and our service, we always have the approach of
 - clarifying the reason immediately
 - solving problems with first priority on avoiding any possible harm on human being or the environment
 - improving the processes and targets in order to ensure the elimination of the deviation in the future

HELM Kimya follows the changing responsibilities and challenges of global marketing and distribution of chemicals and pharmaceuticals actively through constant improvements.

HELM Kimya has a well-established, structured and comprehensive system of process-definition, rules and regulations precisely documented applicable for all employees. Being backed by this system, we rely on the expertise of our employees and their motivation to perform best quality of all their business-processes.

HELM Kimya is encouraging all employees to achieve best quality by a company culture accordingly comprising open communication, active participation in the design of our work-processes, team-work to use best knowledge and experience and targeted continuous training.

The willingness to talk openly about mistakes and to achieve sustained correction by a deliberated analysis of the causes of errors are basic principles of our work.

The management of HELM Kimya reviews the results of internal and external audits thoroughly and initiates necessary actions promptly. Thus, the continuous updating of the quality management system is guaranteed.

All employees of HELM Kimya are fully committed to this declaration.



Istanbul, 08.05.2020
Tuncay Yılmaz (General Manager)